

Maidko.com User Agreement

Ratification of the Agreement

To be a member of the website of Maidko.com, first of all it is required that you fill in the registration form and then agree and undertake to comply with the provisions of the user agreement for Maidko.com. By filling in and ratifying the registration form or getting any services or servicing a maid using this system, the user agrees to be bound by the user agreement of Maidko.com

You are responsible for making all arrangements necessary for you to have access to the website. You are also responsible for ensuring that all persons who access the website through your Internet connection are aware of these website terms and that they comply with them. By viewing, using, accessing, browsing, or submitting any content or material on the site, you agree to these Terms of Use as a binding legal agreement between you and Maidko.com, without limitation or qualification. The term "you" or "You" shall refer to any person or entity, who views, uses, accesses, browses or submits any content or material to the site. If you do not agree to these Terms of Use, then you may not use the site. Maidko.com reserves the right to modify these Terms of Use at any time without prior notice. You agree that each visit you make to the sites shall be subject to the then-current Terms of Use, and continued use of the site now or following modifications in these Terms of Use confirms that you have read, accepted, and agreed to be bound by such modifications.

The terms and conditions apply to Maidko.com website and its associated applications on iPhone, iPad, Android, and mobile site platforms

Description of the Services

Maidko.com allows its members who ratify the agreement to service from cleaning companies online.

Maidko.com provides a way for you to communicate your services to delivery cleaning companies displayed on this website.

The purpose of this site is to provide a simple and convenient service to customers, linking them to cleaning companies in their area that offer cleaning services. Interactive hour prices allow customers to build and submit services at the click of a button.

Maidko.com is a cleaning delivery online services. Maidko.com does not sell or control any cleaning services at the cleaning companies. Rather this online market provides customers the ability to search for and find local cleaning companies that deliver or make cleaning available to their addresses. The cleaning companies are obligated under Maidko.com business rules to comply with country local laws, rules, regulations, and standards pertaining to cleaning preparation, sale, marketing and safety. However, it is critical for users to understand that Maidko.com does not in any way independently verify the credentials, representations or services of cleaning companies, the quality of any services, or that a company is in compliance with applicable laws. Customers must make themselves comfortable through information provided by cleaning companies on the website or as requested by customers directly from the cleaning companies as to the quality and reliability of the cleaning companies, as well as to their compliance with applicable laws. Maidko.com does not in any way guaranty the quality of any cleaning or that any cleaning complies with applicable laws. In addition,

Maidko.com shall not be liable or responsible for any cleaning or services offered by cleaning companies that is corrupt, otherwise unacceptable to customers or that does not meet the expectation of customers in any manner. Customers are solely responsible for verifying the accuracy of delivery addresses, and Maidko.com shall have no liability or responsibility for any such erroneous addresses. All cleaning preparation and deliveries are the sole responsibility of the company accepting the service. Please be aware that the company will do everything they can to meet the delivery time specified, however delivery times may be affected by factors beyond their control and therefore cannot be guaranteed. We will inform you if we become aware of an unexpected delay.

How to make a service and how it is processed

Once you have selected your timing from the time table of your chosen Delivery Cleaning companies you will be given the opportunity to submit your service by clicking on the “Book now” button. Please note it is important that you check the information that you enter and correct any errors before clicking on the “Book now”, Maidko.com will begin processing your service and we will send a message on the final page that your service has been received and sent successfully to the company. Where any payment you make is not authorized you will be returned to the previous page on the website and we shall not be obliged to provide the services.

Service Cancellation

You have the right to cancel a service up to 3 hours before providing the service on the site.

While every effort is made to ensure that accurate pricing and descriptions are maintained, we reserve the right to cancel any service that is based on inaccurate information.

A service may be subsequently cancelled by a company after you have received a confirmation that it has been sent to the company. Maidko.com and our partner cleaning companies reserve the right to cancel any service, before or after acceptance, and will notify you immediately of any such cancellation.

Membership system for Maidko.com

Any member of Maidko.com has a “user name” and “password” which are determined by the member herself/himself. The “user name” is personal to the member and the same “user name” is not given to two different members. The “password” is only known by the user. The user can change the password at any time. It is solely under the responsibility of the user to select and protect the password. Maidko.com is not liable for any problems, which may arise from the use of password. Maidko.com informs the user about the promotions, which take place in the user’s area and from which the user may benefit, by emails. Maidko.com does not share the user information with the third party companies – the phone number may be shared with the company which deals with take-out cleanings, in service to provide a faster and correct delivery. For the user to connect to the services, which require a membership of Maidko.com, the user must enter the user name and password. This process is called “login” to Maidko.com.

By using this site, you warrant that any personal information provided by you is true, accurate, current and complete in all respects and that you will notify us immediately of any changes to your personal information by updating your member profile on the site or by contacting us, you agree not to impersonate any other person or entity or to use a false name or a name that you are not authorized to use.

You are not allowed to register multiple memberships for use by the same person. Violation of this clause may result in termination of your membership.

Members' passwords should be kept confidential at all times, and must not be shared or disclosed to anyone. You are responsible for all activities and services that occur or are submitted through your membership. If you know or suspect that someone has knowledge of your password then you should contact us immediately.

You may not use the site for any unlawful or unauthorized purpose, including without limitation to:

Distributing any unlawful, libelous, abusive, threatening, harmful, obscene or otherwise objectionable material

Transmitting material that constitutes a criminal offense, results in civil liability or otherwise breaches any laws, regulations or codes of practice.

Interfering with any other persons use or enjoyment of the site.

Damaging, disabling or impairing the operation of this site or attempting to gain unauthorized access to this site or to networks connected to it, through hacking, spoofing or other such similar means.

Responsibilities of the Member

During the use of the services of Maidko.com, the member accepts and undertakes:

The information in the registration form is correct; in the conditions that this information is required the member is the only responsible for any losses which may arise from any misinformation or inadequate information (ex. forgetting the password); and in these cases his/her membership may be terminated.

The member is the sole responsible for all personal ideas, opinions, statements set forth by the member while using the services of Maidko.com, all the files uploaded to Maidko.com and the personal information sent, and that in no way Maidko.com shall be held liable for these files, not to access any services provided in Maidko.com unauthorized and in any way other than the one identified by Maidko.com; not to change the software in any way; not to use the software which is identified as being changed; and to indemnify Maidko.com for all material and moral losses in the event the member does not comply with the aforementioned articles, Maidko.com shall not be responsible for any damages which may arise from reading of data belonging to any members by any unauthorized people, not to send any messages which are threatening, immoral, racially and contrary to the Laws of UAE and international agreements, any correspondences, titles, nicknames posted to the context shall not be contrary to the rules of public morality, good manners and laws, not to harass and/or threaten other users, or any of Maidko.com live chat personnel, not to act in a way affecting the use of services by other users, not to post, print, distribute, circulate any amoral, inappropriate and unlawful materials and information which may give harm to the names of any people or institutions, not to advertise, sell or offer to sell any services or engage in any activities such as survey, competition or chain letter, not to send any information or programs which may give harm to the information or software in the computers of other users,

All of the records or materials obtained by using the services of Maidko.com are within the consent of the user; the user shall be absolutely responsible for any damages, loss of information or other losses caused by them in the user's computer; the user shall not demand any compensation for any losses

arising from the use of the service, not to use the services of Maidko.com for any commercial and advertising purposes without obtaining the consent of Maidko.com

Maidko.com may monitor all system at any time or continuously

Maidko.com may use its system for commercial purposes,

not to mail any information which is forbidden legally and circulate any mails which do not have authorization to be sent such as chain mail, malicious software, etc., not to record and misuse any personal information belonging to others, The member himself/herself is responsible for all kinds of acts made under the "username", The clients must pay the service fee which is notified previously at the time of delivery of services; otherwise the services shall not be delivered to the clients. not to access the site or services using a third-party's account/registration without the express consent of the account holder; not to use the site for illegal purposes; not to commit any acts of infringement on the site or with respect to content on the site; not to use the site to engage in commercial activities apart from sanctioned use of Maidko services; not to copy any content, including, but not limited to company timing content and third-party reviews, for republication in print or online; not to create company reviews or blog entries for or with any commercial or other purpose or intent that does not in good faith comport with the purpose or spirit of the site; not to attempt to gain unauthorized access to other computer systems from or through the site; not to interfere with another person's use and enjoyment of the site or another entity's use and enjoyment of the site; not to upload or transmit viruses or other harmful, disruptive or destructive files; and/or

not to disrupt, interfere with, or otherwise harm or violate the security of the site, or any services, system resources, accounts, passwords, servers or networks connected to or accessible through the site or affiliated or linked sites (including those of our company partners).

All users who are minors in the jurisdiction in which they reside (generally under the age of 18) must have the permission of, and be directly supervised by, their parent or guardian to use the website. If you are a minor, you must have your parent or guardian read and agree to this Agreement prior to you using the website.

Visitor material and conduct

Other than personally identifiable information, which is covered under the Maidko.com Privacy Policy, any material you transmit or post to this website will be considered non-confidential and non-proprietary. Maidko.com will have no obligations with respect to such material. Maidko.com and anyone we designate will be free to copy, disclose, distribute, incorporate and otherwise use that material and all data, images, sounds, text and other things embodied in it for any and all commercial or non-commercial purposes.

You are prohibited from posting, uploading or transmitting to or from this website any material that:

Breaches any applicable local, national or international law;

Is unlawful or fraudulent

Amounts to unauthorized advertising; or

Contains viruses or any other harmful programs.

You may not misuse the website (including by hacking).

Any comments or feedback that you submit through the website must not:

Contain any defamatory, obscene or offensive material;

Promote violence or discrimination;

Infringe the intellectual property rights of another person;

Breach any legal duty owed to a third party (such as a duty of confidence);

Promote illegal activity or invade another's privacy;

Give the impression that they originate from us; or

Be used to impersonate another person or to misrepresent your affiliation with another person.

The prohibited acts listed in the above paragraphs are non-exhaustive. You will pay Maidko for all costs and damages which it incurs as a result of you breaching any of these restrictions.

Maidko will fully co-operate with any law enforcement authorities or court order requesting or directing us to disclose the identity or location of anyone posting any material in breach of the above paragraph.

Prohibited Activities

You may not access or use the website for any other purpose other than that for which Maidko.com makes it available. The website is for the personal use of users only and may not be used in connection with any commercial endeavors except those that are specifically endorsed or approved by Maidko.com. Prohibited activity includes, but is not limited to:

criminal or tortuous activity, including child pornography, fraud, trafficking in obscene material, drug dealing, gambling, harassment, stalking, spamming, copyright infringement, patent infringement, or theft of trade secrets;

Advertising to, or solicitation of, any user to buy or sell any services, unless authorized by Maidko.com;

Systematic retrieval of data or other content from the website to create or compile, directly or indirectly, a collection, compilation, database or directory without written permission from Maidko.com;

making any unauthorized use of the Maidko.com services, including collecting usernames and/or email addresses of users by electronic or other means for the purpose of sending unsolicited email;

Engaging in unauthorized framing of or linking to the website;

Transmitting chain letters or junk email to other users;

Using any information obtained from the website in service to contact, advertise to, solicit, or sell to any user without their prior explicit consent;

engaging in any automated use of the system, such as using scripts to add friends or send comments or messages, or using any data mining, robots or similar data gathering and extraction tools;

Interfering with, disrupting, or creating an undue burden on the website or the networks or services connected to the website;

Attempting to impersonate another user or person;

Using the username of another user;

Selling or otherwise transferring your profile;

Using any information obtained from the website in service to harass, abuse, or harm another person;

Using the Maidko.com service as part of any effort to compete with Maidko.com or to provide services as a service office;

Deciphering, decompiling, disassembling or reverse engineering any of the software comprising or in any way making up a part of the website;

Attempting to bypass any measures of the website designed to prevent or restrict access to the website, or any portion of the website;

Harassing, annoying, intimidating or threatening any Maidko.com employees or agents engaged in providing any portion of the Maidko.com services to you;

displaying an advertisement, or accepting payment or anything of value from a third person in exchange for your performing any commercial activity on or through the website on behalf of that person, such as posting blogs or bulletins with a commercial purpose;

Deleting the copyright or other proprietary rights notice from any Contribution or Maidko.com Content; and

Using the website in a manner inconsistent with any and all applicable laws and regulations.

Authority of Maidko.com

Maidko.com may temporary suspend or completely cease the system operation at any time.

Maidko.com shall not have any responsibilities against the members of Maidko.com or any third parties due to the temporarily suspension or completely cessation of the system operation.

The user name and password shall be displayed and approved after the filling of the application parts to be submitted to the clients by Maidko.com, Maidko.com may prevent its clients who have filled in all parts or have connected although they have passwords from having a new password or from using their passwords for an indefinite period of time if it is deemed necessary by Maidko.com.

Maidko.com does not warrant that its services shall be provided on time in a secure and complete way, the results obtained from the services shall be correct and reliable, and that the service quality shall meet the expectations.

Maidko.com has the right to back-up and delete all or some of the files, messages which are provided by the members during the use of services for some periods deemed suitable by Maidko.com. Maidko.com shall not be held responsible for back-up and delete processes.

Maidko.com has the ownership and copyrights arising from the ownership of the information, documents, software, designs, graphics and etc. which are produced by itself and/or bought from outside.

Maidko.com is not responsible for any valuables lost or steal while doing or even after the service provided by the cleaning companies.

The sales of Maidko.com are limited to the current availability of hour prices of the firms provided in Maidko.com. Maidko.com is not responsible for any item service and not delivered by the company due to unavailability.

Maidko.com has right to post any information, documents, software, designs, graphics, etc. (such as the messages, poets, reports/news, file posted to the bulletin board) which are member generated and uploaded to the system by the members and/or to transmit them to another place within the site deemed as appropriate by Maidko.com. It is probable that this information is copied and/or posted by other users. In such cases, the users shall not demand any royalty from Maidko.com

The obligation to change the information in relation to the price and service specifications, which are provided to sell in Maidko.com, belongs to the companies which have cyber cleaning companies in Maidko.com. In the event of any misinformation relating to the price and specifications of services, Maidko.com may correct this mistake by cancelling the service.

Maidko.com may provide transition for a member to other websites. In this case, the member agrees that Maidko.com shall not be responsible for the context of the websites, which the member may access through its site.

Maidko.com may make any changes in the implementation of this agreement, and amend the existing articles or add new articles for the purpose of complying with any technical necessities and legislation which shall come into being in the future.

Maidko.com may change in time the services for which any membership is not required to a form, which requires membership. Maidko.com may provide addition services, change some of the services partially or completely, or transform into a paid service.

This site may be unavailable at certain times to allow for maintenance and upgrades. Although we will endeavor to notify customers in advance of any service unavailability, this cannot be guaranteed and we reserve the right to alter or withdraw the service at any time.

Guidelines for Reviews

Reviews are approved based on the following criteria:

RELEVANCY

Reviewers must have had an experience with the company firsthand.

ACCEPTABLE CONTENT

Maidko.com are not obligated to approve reviews on the site. A subset of the potential reasons for rejection are:

Offensive Language: Profanity, abusive, racist, and hate language is not tolerated in our interactive sections.

Irrelevant or non-indicative content

Discrimination based on the grounds of religion, race, gender, national origin, age, marital status or disability.

References to illegal activity or uncorrelated references towards society's traditions and values.

Conflicts of interest: Competing cleaning companies are not allowed to post negative reviews.

Violation of this might result in permanent removal from our website.

Allegations of health code violations.

Outdated and obsolete information

NOT ENDORSED

Reviews are not endorsed by Maidko.com, and do not represent the views of Maidko.com, our parent companies, our subsidiaries. Maidko.com does not assume liability for any review or for any claims, liabilities or losses resulting from any use of our sites, or information on our site.

OWNED BY MAIDKO.COM

Reviews are owned by Maidko.com exclusively in perpetuity. We have the right to reproduce, modify, translate, transmit, and/or distribute all materials relating to reviews. Maidko.com is under no obligation to pay the author or anyone else for their reviews.

Service Delivery

During any service delivery made by cleaning companies, if the client is not available in the address specified in the system, the maids serviced by the client shall not deliver to anywhere else. Within the framework of such a case, the member must accept all legal responsibilities arising from servicing a maid to an address where he/she does not exist.

Service Return

In relation to any service returns, the terms of service return belonging to the cleaning companies are applied. Maidko.com does not undertake any responsibilities for the disputes, which may arise from terms of service return belonging to the cleaning companies.

Customer care Policy

Maidko.com takes customer satisfaction very seriously. In the case of problems with your cleaning service, please contact Maidko.com through sending us an email on customercare@Maidko.com and we will assist you. In appropriate cases, in the following cases if part of your service is missing, we will do our best to ensure your satisfaction. Once your service has been accepted, this represents an

agreement between you the customer and the company. The company has sole responsibility for this service. Cash payments are made directly to the company upon delivery to fulfill the service.

Payments

Delivery charges are calculated per service and based on the policy of the individual company. Any delivery charges or any other fees will be displayed clearly in your Service Summary.

Please read the following terms of use and disclaimers carefully before service:

The customer is liable to pay by cash upon delivery any extra charges the company might charge as a result of the "Special Request" or the "General Request" placed by the customer.

You may cancel the service if the delivery time exceeded 1 hour beyond the company delivery promise time.

The customer service cancellation is limited to a maximum time of 1 hour from the time of placing the service.

The customer is entirely liable for placing a service using the Maidko.com after carefully reading all the terms & conditions.

Validity of Maidko.com records

In the disputes which may arise in relation to this agreement, the member agrees, states and warrants that any bookkeeping entry, microfilm, microfiche and computer records constitute a valid, binding, absolute and exclusive evidence; this article has the characteristics of an evidential contract, and that the member waives in advance all kinds of objections to the specified Maidko.com records and the right to tender an oath in relation to the fact that these records are kept in due form.

Governing law & competent

These Website Terms shall be governed by and construed in accordance with law. Disputes arising in connection with these Website Terms (including non-contractual disputes) shall be subject to the exclusive jurisdiction of courts.

Enforcement

If any part of these Terms of Use is deemed unlawful, void or for any reason unenforceable, then that provision shall be deemed severable from these Terms of Use and shall not affect the validity and enforceability of any of the remaining provisions of these Terms of Use. No waiver by us shall be construed as a waiver of any preceding or succeeding breach of any provision.

License

Maidko grants you permission (which may be revoked at any time for any reason or no reason) to view the site and to download, email, share via social networking or print individual pages from the site in accordance with these Terms of Use and solely for your own personal, non-commercial use, provided you do not remove any trademark, copyright or other notice contained on such pages. No other use is permitted.

You may not, for example, incorporate the information, content, or other material in any database, compilation, archive or cache. You may not modify, copy, distribute, re-publish, transmit, display, perform, reproduce, publish, reuse, resell, license, create derivative works from, transfer, or sell any information, content, material, software or services obtained from the site, except as specifically noted above. Except as specifically authorized by Maidko, you may not deep-link to the site for any purpose or access the site manually or with any robot, spider, web crawler, extraction software, automated process or device to scrape, copy, or monitor any portion of the site or any information, content, or material on the site. Maidko reserves all of its statutory and common law rights against any person or entity who violates this paragraph. You may not link or frame to any pages of the site or any content contained therein, whether in whole or in part, without prior written consent from Maidko. You may become a "fan" of the site or share links to the site via social networking technology reference on the site. Any rights not expressly granted herein are reserved.

Intellectual Property Rights

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Contribution License

By posting contributions to any part of the website, you automatically grant, and you represent and warrant that you have the right to grant, to Maidko.com an irrevocable, perpetual, non-exclusive, transferable, royalty-free, fully-paid, worldwide license to use, copy, publicly perform, publicly display, reformat, translate, excerpt (in whole or in part) and distribute such contributions for any purpose, commercial, advertising, or otherwise, on or in connection with the website or the

promotion thereof, to prepare derivative works of, or incorporate into other works, such contributions, and to grant and authorize sub licenses of the foregoing.

Maidko.com has the right, in our sole and absolute discretion, to (i) edit, redact or otherwise change any contributions, (ii) re-categorize any contributions to place them in more appropriate locations or (iii) pre-screen or delete any contributions that are determined to be inappropriate or otherwise in violation of this Agreement.

Links to and from other websites

As a courtesy to you, the site may offer links to other websites. Some of these websites may be affiliated with Maidko.com while others are not. Maidko.com is not responsible for the contents of any website pages created and maintained by organizations independent of Maidko.com. Visiting any such third-party website pages is at your own risk. Maidko.com has no control of these third-party website pages, nor can it guarantee the accuracy, completeness, or timeliness of information in third-party website pages. Your use of such information is voluntary, and your reliance on such information should be made only after independent review. References to commercial services or services within any such third-party website pages do not constitute or imply an endorsement by Maidko.com. By using the site, you acknowledge that Maidko.com is responsible neither for the availability of, nor the content located on or through any third-party website pages.

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To the extent permitted by law, Maidko.com provides this site and content on an "as-is" and "as available" basis and we make no representation or warranty of any kind, express or implied, regarding the content or availability of this site, or that it will be timely or error-free, that defects will be corrected, or that the site or server that makes it available are free of viruses or other harmful components. Subject to the previous paragraph, neither Maidko.com nor Maidko.com directors, officers, agents, employees or contractors shall have any liability for any direct, indirect, special or consequential losses or damages (including without limitation, damages for loss of business or loss of profits), arising in contract, tort or otherwise from the use or inability to use this site. Nothing in these terms shall exclude or limit liability for death or personal injury resulting from our negligence or that of our agents or employees.

Indemnity

You agree to indemnify and hold Maidko.com, its parents, subsidiaries and affiliates, agents, officers, directors, or other employees harmless from any claim, demand, or damage (whether direct, indirect, or consequential), including reasonable attorneys' fees, made by anyone in connection with your use of the site, with your submissions, with any alleged infringement of intellectual property or other right of any person or entity relating to the site, your violation of these Terms of Use, and any other acts or omissions relating to the site.

Disclaimer

THE INFORMATION, CONTENT, SERVICES, SERVICES, AND MATERIALS AVAILABLE THROUGH THE SITE (WHETHER PROVIDED BY Maidko.com, YOU, OTHER USERS OR OTHER AFFILIATES/THIRD PARTIES), INCLUDING WITHOUT LIMITATION, CLEANING SERVICES, SUBMISSIONS, TEXT, PHOTOS, GRAPHICS, AUDIO FILES, VIDEO, AND LINKS, ARE PROVIDED "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT PERMITTED BY LAW, Maidko.com

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